The above link will let you schedule an informal chat with the Grievance Officer, Kelly Socia, to discuss any and all issues relating to the MSP contract. Do you have questions about something in the union contract? Do you think there might have been a potential violation of the contract? Could this possibly be a grievance issue? No question is too minor, and the conversation will be completely confidential. Please note that there is a 30-day window in which to file a grievance after a contract violation occurs, so please don't delay in scheduling this chat.